

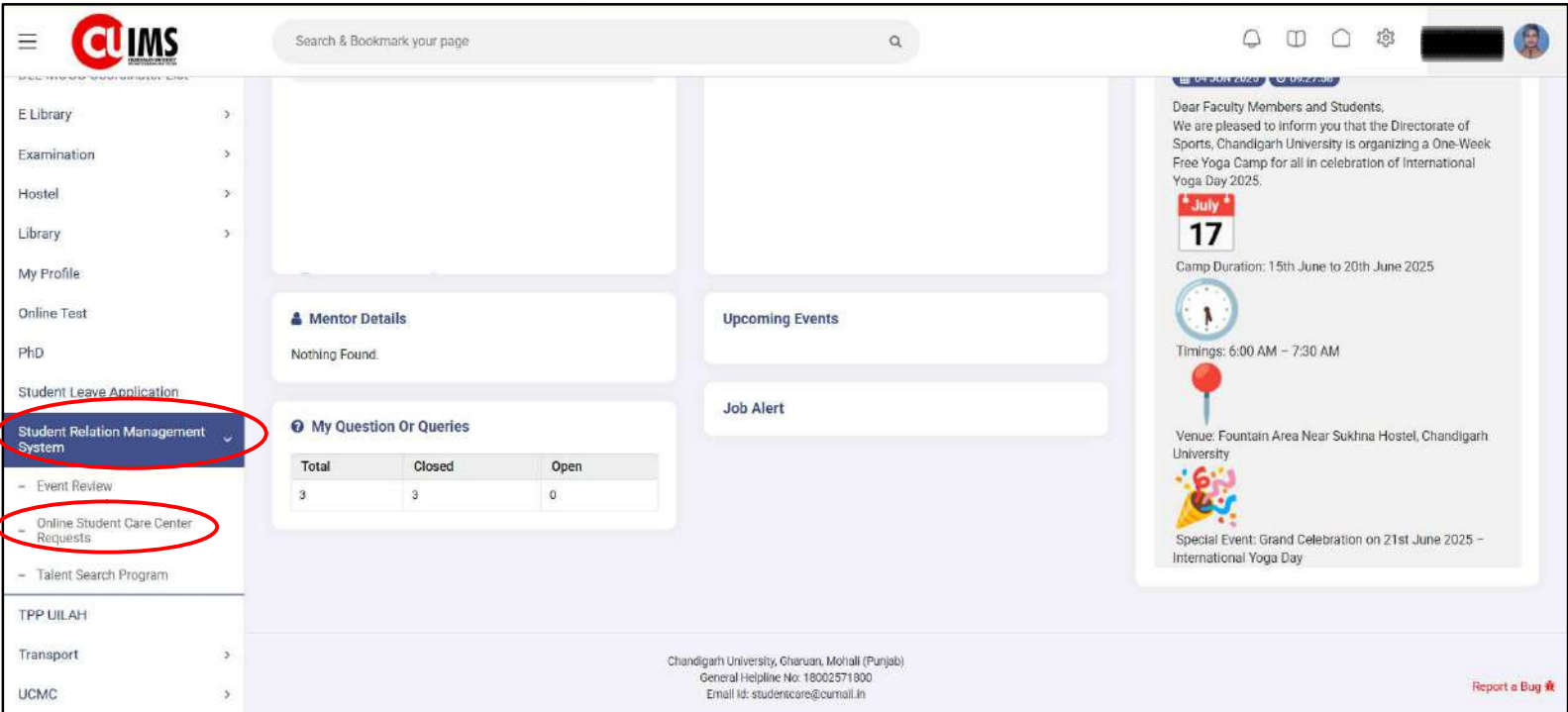
Steps to raise your query on SRMS

STEP 1



Log in to your CUIMS Portal

STEP 2



First, click on Student Relation Management System (SRMS) and then Click on Online Student Care Centre Requests

STEP 3

Academics >
Accounts >
Administration >
Apply for Loan Documents
Apply for NDC
Counseling Therapy Clinic Registration
DCPD >
DLL MOOC Coordinator List
E Library >
Examination >
Hostel >
Library >
My Profile
Online Test
PhD
Student Leave Application

Important Links
CLICK HERE

Student Facilitation
CLICK TO VIEW

Anti Ragging
READ NOW

My University Email
VIEW DETAILS

Student Relationship Management

Note: All * Fields are Mandatory

Student UID* 22BCS[REDACTED]

Student Name Kartikay Saini

Course (Semester) B.E. (CSE) Sem-6

Mobile Number* 81[REDACTED]

Father Name Sushil Kumar

Section [REDACTED] 28

Email ID* [REDACTED]

Issue Regarding* CUIIMS and LMS Related

Issue Description* Email is not working

Select File (If any):- only(pdf/jpeg)(Max Size 1 MB) Choose File No file chosen

Receive OTP on* Mobile Email

Note:

Select the option according to your concern and write your query in description box in detail

STEP 4

CUIMS

Search & Bookmark your page

Academics >
Accounts >
Administration >
Apply for Loan Documents
Apply for NDC
Counseling Therapy Clinic Registration
DCPD >
DLL MOOC Coordinator List
E Library >
Examination >
Hostel >
Library >
My Profile
Online Test
PhD
Student Leave Application

Note: All * Fields are Mandatory

Student UID* 22BCS[REDACTED]

Student Name Kartikay Saini

Course (Semester) B.E. (CSE) Sem-6

Mobile Number* 81[REDACTED]

Father Name Sushil Kumar

Section [REDACTED] 28

Email ID* [REDACTED]

Issue Regarding* CUIIMS and LMS Related

Issue Description* Testing

Select File (If any):- only(pdf/jpeg)(Max Size 1 MB) Choose File No file chosen

Receive OTP on* Mobile Email

303803

Note:
1. For further process, please select the choice where you want to receive OTP to complete the process of request generation.
2. You can request to resend the OTP only for a single time. So, check your mobile no or email id before generating the request to get OTP.

Chandigarh University, Gharuan, Mohali (Punjab)
General Helpline No: 18002571800
Email Id: studentcare@cumail.in

Report a Bug

Select the option of Mobile or Email for the OTP. Enter your OTP number and press SUBMIT button

STEP 5

students.cuchd.in/fmSWCRequest.aspx

CUIMS

Search & Bookmark your page

Note: All * Fields are Mandatory

Student UID* 22BCS1

Student Name Kartikay Saini

Course (Semester) B.E. (CSE) Sem-6

Mobile Number* 818

Issue Regarding* CUIMS and LMS Related

Issue Description* Testing

Select File (If any):- only(pdf/jpeg)(Max Size 1 MB) Choose File No file chosen

Receive OTP on* Mobile Email 303803

Father Name Sushil Kumar

Section

Email ID*

Note:

1. For further process, please select the choice where you want to receive OTP to complete the process of request generation.
2. You can request to resend the OTP only for a single time. So, check your mobile no or email id before generating the request to get OTP.

Chandigarh University, Gharuan, Mohali (Punjab)
General Helpline No: 18002571600

Again Click on SUBMIT button for the final submission of the query

STEP 6

CUIMS

Search & Bookmark your page

Important Links

Student Facilitation

Anti Ragging

My University Email

Success!

Submit Successfully

OK

Note: All * Fields are Mandatory

Student UID* 22BCS1

Student Name Kartikay Saini

Course (Semester) B.E. (CSE)

Mobile Number* 8181091

Issue Regarding* --Select--

Issue Description*

Select File (If any):- only(pdf/jpeg)(Max Size 1 MB) Choose File No file chosen

Receive OTP on* Mobile Email

Father Name Sushil Kumar

Section

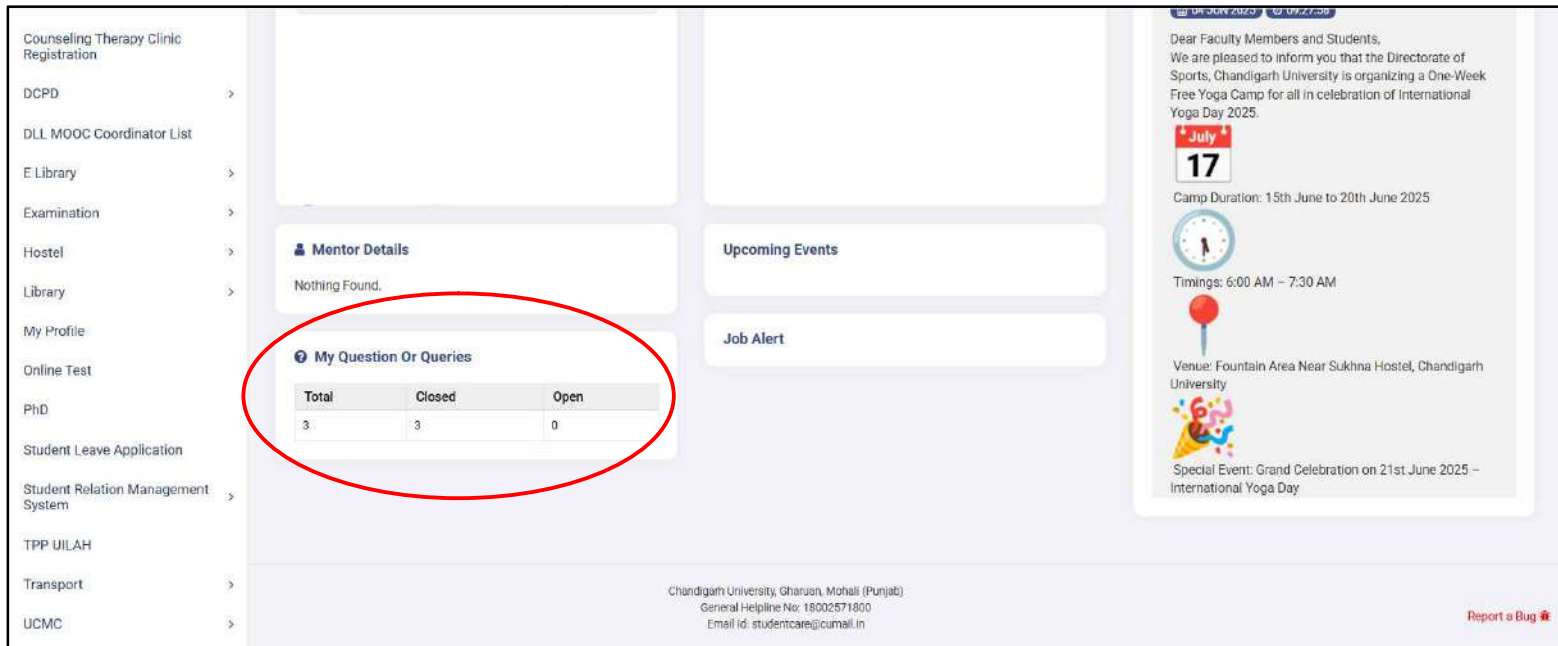
Email ID*

Note:

1. For further process, please select the choice where you want to receive OTP to complete the process of request generation.
2. You can request to resend the OTP only for a single time. So, check your mobile no or email id before generating the request to get OTP.

After submitting your query, you will receive a (Success) message.

STEP 7



The screenshot displays the CUIMS homepage interface. On the left is a navigation menu with items like 'Counseling Therapy Clinic Registration', 'DCPD', 'DLL MOOC Coordinator List', 'E Library', 'Examination', 'Hostel', 'Library', 'My Profile', 'Online Test', 'PhD', 'Student Leave Application', 'Student Relation Management System', 'TPP UILAH', 'Transport', and 'UCMC'. The main content area features several sections: 'Mentor Details' (Nothing Found), 'Upcoming Events', and 'Job Alert'. A section titled 'My Question Or Queries' is circled in red and contains a table with the following data:

Total	Closed	Open
3	3	0

On the right side, there is a banner for an event: 'Dear Faculty Members and Students, We are pleased to inform you that the Directorate of Sports, Chandigarh University is organizing a One-Week Free Yoga Camp for all in celebration of International Yoga Day 2025.' The banner includes a calendar for July 17, camp duration (15th June to 20th June 2025), timings (6:00 AM - 7:30 AM), and venue (Fountain Area Near Sukhna Hostel, Chandigarh University). A footer at the bottom provides contact information for Chandigarh University and a 'Report a Bug' link.

**You can check the status of your query at the bottom of your CUIMS homepage under [“My Questions or Queries.”](#) Click on the count listed below the categories:
Total | Closed | Open.**